





To improve the performance of the product, specifications are subject to change without prior notice.

# Contents

1. Introduction		
(1) Rcom VETPEL.ICU Introduction		
(2) Safety precautions (3) Identification of parts and composition		
(4) Name and functions of home screen		
(5) Name and functions of setting screen		
2. Before using		
(1) Installation environment		1′
(2) Installation method		
(3) Loading and installation method		
3. Use		
(1) How to get started		17
(2) How to use stand pole & external outlet		
(3) How to use the door lock		
(4) How to use the waste tray		
(5) How to use the hand access window		
(6) How to use IP camera		
(7) Dew condensation		
(8) How to end		
4. Function setting		
(1) How to set the functions on the home screen		19
(2) How to set the functions of the setting screen		
5. How to clean and replace consumables		26
6. Product information		
(1) Troubleshooting(FAQs)		30
(2) How to remove and replace the controller part		
(3) Specification / Guide to Consumer Damage Co	mpensation	
caused by user's carelessness, alter disaster, etc. To avoid errors, please	ot responsible for any life loss or property ration, change of purpose, power failure, n read the user's manual carefully before u	natural
	rks and Symbols	
failure or damage etc.	s that may cause life loss of animals and damage to pr	operty,
Indicates prohibition	Indicates the matters that you must follow	
Indicates disassembly prohibition	Indicates that the power plug should be removed fro	om the out
Tip : This is a tip sign indicating notes or refe	erences that are useful to know when using this pro	oduct.
<b>ACAUTION</b> Indicates that there is a post fixtures when the instruction	ssibility of injury or material damage such as buil	dings o

## 1. Introduction

## (1) Rcom VETPEL.ICU Introduction

#### Rcom PRO PLUS VETPEL.ICU

Rcom VETPEL is a next-generation smart pet incubator developed based on Autoelex's long experience and accumulated know-how. With the latest digital technology, it is designed and manufactured to create the optimal environment suitable for animal patients. However, it is the responsibility of the user to set up the device correctly and maintain the optimum settings, depending on the external environment (temperature, humidity, noise) and he health condition of the animal patient. Be sure to read this manual carefully before use to ensure proper use of the device. For questions or matters that you cannot understand, please contact the place of purchase.

## Features of Rcom PRO PLUS VETPEL.ICU

#### [Main Function]

- \* Exterior design and GUI, providing stability and confidence
- \* Reflects veterinarian's opinions taken at the product concept, leading to optimized design for actual medical situations
- \* Large, touch-screen LCD
- \* Automatic control and settings for Temperature, Humidity, Carbon Dioxide
- \* Floor Cooling System
- \* Control and setting of O2 concentration
- \* Stainless material, easy to sterilize for effective sanitation management
- \* Highly reliable intelligent electronic control system that automatically controls indoor environment
- \* Auto Ventilation function to lower carbon dioxide concentration
- \* Double insulated structure and ability to distinguish bottom temperature from air temperature, which makes the machine's inside temperature more accurate
- \* Transparent tempered glass window to easily check the condition of the pet

## [Easy Function]

- \* Treatment time settings and alarm function
- \* LED indoor lamp, IR lamp and UVC(Preventing Spread of Viruses) lamp
- \* Quick button on the home screen for easy control of three kinds of lamp, fan and Timer functions
- \* Modular assembly for easy repair and replacement of parts
- \* Hand access to enable pet treatment without opening the window
- \* Built-in outlet to power external devices
- \* Stand Pole to easily install various devices
- \* GUI with enhanced stability and confidence, providing multi language (English, German, Spanish, Portuguese, Russian, Korean, Chinese, Japanese, Arabic)

## [Safety Function]

- \* IP camera function for real-time internal video viewing on mobile and smart phone
- \* BLDC Fan is embedded in the incubator to control indoor-environment
- \* Independent humidity system, which is easy to use and manage
- \* Built in Alarm function in case of machine failure(abnormal high temperature, abnormal high concentration of carbon dioxide)
- \* Designed to stack machines on two levels for space efficiency
- \* Detachable wheels for convenient moving (optional)

# 1. Introduction

## (2) Safety precautions

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## **Electrical hazards**



🚺 Do not use a damaged power cord or loose outlet. Risk of electric shock or fire.



 $\bigcirc$  Never unplug when using the unit. Operation interruption may result in loss of life inside the unit.



Do not insert multiple connecting plugs in an outlet. Risk of fire or electrical overload.

## Installation, use related precautions



Do not put a person in the product. He/she may be hurt or killed.



Do not install in dusty or dirty places. Dust or foreign matter may cause electric shock or fire.



Do not install in wet or humid places. There is a risk of electric shock or fire if water gets inside.



Do not place the power cord near sources of heat. The coating on the cord may melt and cause fire or electric shock.



Do not place the product upside down. The product may be damaged.



4

🛞 Never disassemble, repair or modify the product as you please. It may cause electric shock and fire. If you need repair, please contact a service center.



- Do not pull the cord when taking out the power cord, and keep wet hands away from connecting plug. Risk of electric shock or fire.
- Do not twist or crush electric cord. Risk of electric shock or fire

## ACAUTION



- Do not turn off the power while your pet is in the device. It may be hurt or killed.
- Do not install the product in direct sunlight. There is a possibility of discoloration of the case and rapid temperature rise may cause death of the animal.



- Avoid places that are too cold or hot and do not place fire or heat machines near the product. There is a risk of fire.
- Please install it firmly when installing on cabinet or shelf. Falling or a fall of the product may cause malfunction and serious injury.





Be careful not to let foreign substances into the external hole of the product. It may cause electric shock, fire, and physical

injury.

Do not allow children to climb on

may cause injury or death.

the product. A fall of the product



# 1. Introduction



If any unusual sounds or smoke appear on the product, unplug it immediately and contact a service center. It may cause electric shock or fire.







If you drop it or the case is broken, disconnect the power plug and contact the service center. Using as it is may cause electric shock or fire.



When installing the wheel, install it to be horizontal to the ground. The door may not close or may not open smoothly.



Do not block the cooling device vent fan under the machine. Cooling performance may deteriorate.

## Cleaning related precautions



Do not spray cleaner directly on the inside or outside of the product. If you spray directly, it may increase the possibility of discoloration, cracking, peeling of the printed surface.



Wipe the dust on the power plug's pins and contacts with a dry cloth. It may cause electric shock or fire.



At least once a year, please contact our service center or customer service center to check the machine. Failure to clean dust inside the product for a long period of time may cause fire or malfunction.



Be careful when opening or closing the door of a product because people around you or your pet may run into the door and get injured.

(2) Safety precautions



Please use only one pet per product.



Do not hang anything on the door. The glass may be broken or the door may be out of order.



If you inject more than 40% of oxygen concentration, there is a risk of fire caused by nearby fire or electrics (sparks).



#### Disinfect the inside chamber of the machine periodically with a gauze moistened with disinfectant (alcohol etc.). Do not disinfect directly with torch or fire.

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When cleaning, be sure to remove the power cord and clean it with a soft cloth. Do not use chemicals such as wax, benzene, alcohol, thinner or lubricant etc.



Do not spray water or chemicals into the oxygen sensor hole. It may cause the malfunction of the oxygen sensor.

5

## (3) Identification of Parts and Composition

#### Identification of Parts

Serial NO. is listed on the back of the product (e.g. VET0000000). This is the unique product number. If it is damaged, you cannot receive A/S.









fi Å

15

# Right

6

## 1. Introduction

## (3) Identification of Parts and Composition



#### <When the upper locking lever is released - Maintenance part>



7

(3) Identification of Parts and Composition



## Basic Components

- \* Rcom VETPEL.ICU does not contain an oxygen tank
- You can buy additional consumables such as air filters, lamps, and various sensors from the place of purchase. The replacement cycle of the installed oxygen sensor and carbon dioxide sensor is on average 1 year. To maintain the accuracy of the sensor, please exchange it every year after purchase. [See Sensor Replacement Method on 28 ~ 29P]



8

#### (4) Name and functions of home screen

#### Temperature ON Humidity ON Home **\*** 55% – °C **3** 30 1 2 Floor Temp. set 30 °C Air Temp. 0² CO<sup>2</sup> 1500ppm 20% 3 4 -0-Settings UV lamp $\bigcirc$ Ventilator 🔘 Timer 〇 Infrared lamp O Indoor lamp O 8 5 6 7 9

## • Name and function of home screen

Select Home in the left tab of the screen

	Temperature unit operation switch. ON : On state OFF : Off state		
1 Temperature display window	The figure shows the internal floor temperature and air temperature. [Floor temperature Initial value: $30^{\circ}$ ] [Celsius / Fahrenheit Initial value: $^{\circ}$ Celsius] You can set the floor temperature setting value and Celsius / Fahrenheit unit by touching the figure. The air temperature shows the current air temperature inside the chamber and the air temperature is changed by the heater or cooling device.		
	¿¿¿ : Flickers when the floor heater is operating		
	Humidifying device operation switch. ON : On state OFF : Off state		
2 Humidity display window	The figure shows the internal humidity. [Humidification setting Initial value: 55%] [Ventilation setting Initial value: 60%] Touch the figure to set the desired humidity. If the humidification is higher than the set level, the ventilator will operate. Ventilator operating criteria can be changed as you please.		
	<b>\$</b> : Flickers when the humidification unit is operating		
3 Carbon dioxide concentration display window	The figure shows the internal carbon dioxide concentration. [Initial value: 1500ppm] You can set the value by touching the figure. If the setting value is exceeded, the automatic ventilation system will operate.		
4 Oxygen concentration display window	The figure shows the oxygen concentration inside the chamber. [Initial value: 20%] You can set the value by touching the figure. If a high oxygen concentration is required, it is recommended to set a high carbon dioxide concentration.		
5 Infrared lamp button	IR Infrared lamp operation switch. (Orange: On / Gray: Off)		
6 Indoor lamp button	LED Indoor light operation switch. (Orange: On / Gray: Off)		
7 UV Lamp button	UV-C Lamp operation switch. (Orange: On / Gray: Off) It can kill parasitic bacteria inside the ventilator.		
8 Ventilator button	Ventilator operation switch. (Orange: On / Gray: Off) The ventilator operates optimally according to the setting environment inside the chamber.		
9 Timer setting button	Timer operation switch. (Orange: On / Gray: Off) This is a function to notify with an alarm at set time.		

9

## (5) Name and functions of setting screen

A 文

# 1 2 3 4 VE PEL.ICU Infrared lamp Indoor lamp Automatic Ventilator Operating Time 1 00 0N 60

Ventilator Fan Speed

100

5

Ce**l**sius / Fahrenheit

°C

6

LCD Brightness

5

7

IP Camera

ON

8

• Name and function of setting screen



1 Infrared lamp operating time setting button	You can set the operating time of the IR infrared lamp [Initial value: 1 minute] After the set time, the lamp turns off automatically.			
2 Indoor lamp operating time setting button	You can set the operating time of the LED indoor lamp. [Initial value: 100 minutes] After the set time, the lamp turns off automatically.			
3 Automatic UV sterilization function setting button	You can activate the UVC function automatically [Initial value: On] It can kill parasitic bacteria inside the ventilator. If it is turned on, the sterilization function is automatically turned on and off at a certain time and is repeated.			
4 Ventilator operating time setting button	You can set the operating time of the ventilator fan. [Initial value: 60 minutes] After the set time, the ventilator automatically turns off and is turned on and off automatically according to the chamber environment.			
5 Ventilator fan speed setting button	You can set the speed of the fan that operates when the ventilator fan is turned on. [Initial value: 100%] For animals that are sensitive to noise, you can set the speed of the ventilator fan to a lower level.			
6 Celsius / Fahrenheit setting button	You can change the display unit of temperature. [Initial value: $^{\circ}\mathbb{C}$ ]			
<b>Z</b> LCD brightness control button	You can adjust the brightness of the LCD screen. [Initial value: 5]			
8 IP Camera setting button	You can set on and off of the IP camera function. [Initial value: Off]			
* Up and down arrow buttons	: Increase (up) : Decrease Used to increase or decrease the setting value of each function.			
※ Reset button	Reset Used to reset the entire function of the setting screen to the status when released from the factory.			
<b>% Save button</b>	Save Used to save the setting value of each function.			
* Display language setting button	You can change the display language to one of many languages. [Initial value: English]			

10

## 2. Before using

(1) Installation environment (2) Installation method

#### Installation environment

VETPEL.ICU is designed and calibrated to the latest digital control device for user's convenience, but please observe the following. Failure to do so may have a fatal effect on the animal. The installation environment has a lot of influence on the internal environment of the device, so it is recommended to locate the VETPEL.ICU in a place with low noise and vibration. It is recommended to locate in a place where the temperature difference is not too severe, within ambient temperatures of  $20 \sim 25 \degree$  ( $68 \sim 77 \degree$ F) and humidity  $40 \sim 60$ . Room temperatures can often drop severely at night, so be sure to check this. During the day, the product should be located away from direct sunlight.

## Installation method

A Run the device sufficiently first, checking all functions are working correctly, before introducing the animal. If the location of the product is not within the recommended external conditions [temperature: 20 ~ 25 °C (68 ~ 77 °F) / humidity: 40 ~ 60%] VETPEL.ICU may not reach or maintain set environmental conditions.

Tip : If you want to attach the machine to the wall, please insert the power cord into the power input socket on the back and raise the short circuit breaker switch and then proceed with the installation without connecting the power. Be sure to connect the power after completing the installation.

- ▶ Place the device horizontally on a sturdy, level surface.
- Keep the space between the machine and the wall at least 5 cm to avoid blocking the ventilation openings. (You may need to widen the side gap further depending on the ancillary equipment mounted on the stand pole.)

If the floor of the installation site is not horizontal, the door may not close correctly. In this case, you can adjust the height to level by turning the nut of the rubber foot with a wrench as shown in the picture.

When the installation is complete, remove the protective film inside the machine.





11

# 2. Before using

## (2) Installation method



12

# 2. Before using

## (2) Installation method



## 2. Before using

## (2) Installation method

- Turn the oxygen regulator to remove, fill the distilled water to about half, and assemble it into the clamp as shown in the figure. At this time, the washer should be put in the lower part of the clamp to tighten firmly.
- Connect oxygen hose to oxygen outlet and oxygen regulator connector.
- Prepare a hose conforming to the specification of the oxygen tank, and connect the oxygen tank connector and the oxygen tank.



If the hose assembly is loose, oxygen may not be supplied properly, so fix it firmly.

▶ When using, you can adjust the amount of oxygen injected by adjusting the oxygen flow control valve.

## ③ How to assemble the ring holder

- Assemble the ring holder in the upper ring holder hole as shown in the figure.
- The ring holder is accessible only to the above equipment when stacking in 2 stages.



## 14

## 2. Before using

## (2) Installation method

Loosening

Locking

70

Unlock

Lock

(adjust up and down)

Lever

## ④ How to assemble the wheels - Sold separately

- Move the animal patient out of the VETPEL.ICU, remove any auxiliary devices and then assemble with the power off. It is recommended that two or more adults should assemble it together because the weight may cause damage or injury to the machine when it is laid down and raised.
- With the door and hand access window closed, two people grab both handles and a stand pole and lay the machine on its side carefully as shown in the figure. If it is tilted backwards, the rear circuit breaker lever of the machine may be damaged.
- Remove the rubber feet assembled at each corner of the bottom surface by turning it counterclockwise.
- Assemble the wheel nut by turning it clockwise in the spot where the rubber foot was removed. Securely tighten the screws with the included wrench until they are fully assembled. If not assembled properly, the machine may not be level.



- When assembly is completed, raise the machine carefully.
- You can move and fix the wheels with the lever. Be sure to lock the wheel lever after installing the machine in the desired position.

You cannot install wheels on the machine raised when stacking two stages. Be sure to install rubber feet.

If the floor of the installation site is not level, the door may not close correctly. In this case, you can adjust the height by turning the nut of the wheel with a wrench as shown in the figure.



15

## 2. Before using

#### (2) Installation method (3) Loading and installation method

Connect the power cord to the power socket on the back of the machine and plug it into a power outlet.



## Machine loading and installation method

- For loading, remove your pet, goods, and auxiliary equipment and then turn off the power. It is recommended that two or more adults should load it together because the weight may cause damage or injury to the machine when the product is moved.
- Keep the space between the product and the wall more than 5cm and the space between the product and the product more than 15cm.
- With the door and hand access window closed, two people grab both handles and a stand pole and load the machine carefully. Place the machines side by side, vertically and horizontally.
- When loading in 2 stages, the ring holder and wheels (sold separately) are applicable only to the machine above and machine below, respectively.
- This product and PET BROODER & ICU can be used together by loading them up and down. Information on Rcom PET BROODER & ICU can be found on the homepage (www.Rcom.co.kr).

Do not load VETPEL.ICU in more than 2 stages.





16

## 3. Use

(1) How to get started (2) How to use stand pole & external outlet (3) How to use the door lock (4) How to use the waste tray

## How to start the machine

- After connecting power is on, press the power button after raising the short circuit breaker switch, and the LCD screen will turn on and operate at the Initial value setting.
- ► The current temperature, humidity, oxygen and carbon dioxide concentrations appear on the home screen and are stabilized to optimal conditions after 1 to 2 hours of operation.

Tip: The artificial intelligence function controls internal figures, which can cause the figures to rise very slowly in some areas.



#### How to use stand pole & external outlet

- You can install auxiliary equipment using both stand poles.
- You can supply power to auxiliary equipment with two outlets on the front.
- Mhen using ancillary equipment, a combined power consumption of 1000W or more is prohibited. Excessive use may result in fire. (e.g. one 800w heater + one 400w pump = 1200w is not advisable)





#### How to use the door lock

- Pressing the door lock releases the lock and opens the door.
- When closing the door, it automatically locks when you close the entire door.



#### How to use the waste tray

- It is designed to collect in the waste tray when your pet urinates inside. (Possible if the rear is slightly higher)
- Put a sanitary pad on the floor of the chamber. (Sanitary pads sold separately)
- ▶ It is recommended to clean frequently for hygiene reasons. [see How to clean on 26 p]



17

## 3. Use

(5) How to use the hand access window (6) How to use IP camera (7) Dew condensation (8) How to end

#### How to use the hand access window

For treatment, you can place your hand inside the hand access window without opening the door.

- If you push down the lock on the hand access window as shown in the figure, the hand access window opens slightly. Open the whole with your hand.
- Hold the center of the hand access window and rotate it to the left or right to open part of it. This can be used as a manual vent.

Tip: If the internal humidity is high or a condensation phenomenon occurs, adjust the hand access window to ventilate.

Do not leave the hand access window open except treatment. Small animals may come out of the machine This may be dangerous, especially in a two-stage load.



#### • How to use IP camera

▶ The IP camera is included in the UX-U900 model. You can refer to how to use in the separate manual.

#### Dew Condensation

- It is a natural phenomenon that occurs when there is a large difference between the temperature inside and outside the body during operation of the machine, and water droplets may form or flow down on the inner wall of the chamber and the window. It may be more severe especially when the pet is inside or the temperature is high. To reduce the condensation phenomenon, install the machine at a place where the temperature difference between the inside and the outside of the machine is not large, and set the humidity low.
- You can reduce the Dew Condensation by adjusting the hand access window for ventilation.
- Please press the ventilator button to operate. [See function setting on 20P]

#### How to turn off the machine

- You can turn the machine on and off by pressing the power button.
- You do not need to reset it after use. If you want to set the same as the previous usage conditions, you just need to connect the power source again.
- If you set the temperature and humidity functions to off, you can use the machine with minimum power consumption.



18

## 4. Function setting

## (1) How to set the functions on the home screen

		VETPEL.ICU		
	Temperature	ON	Humidity	ON
Home	₩ <b>30 °C 3</b> Floor Temp. set 30 °C	0°C Air Temp.	<b>%</b> 5	5%
	CO <sup>2</sup>		O <sup>2</sup>	
Settings	1500pp	m	20	%
	Infrared lamp () Indoor lamp ()	UV lamp $\bigcirc$	Ventilator ()	Timer 🔿
		VETPEL.ICU		
Home	Ricor 2010 Floor Temp. Set 30	)℃ Celsiu Fahre	ıs / ℃	;
Settings	Setting Range for Floor Temperature : 15-     ① Be careful of burns	50°C, 59~122°F	Save C	ancel

## • How to set the floor temperature from the home screen, Celsius/Fahrenheit

- If you touch the floor temperature value on the home screen, a popup window allowing you to change the floor temperature setting and Celsius / Fahrenheit will appear.
- In the floor temperature setting, you can set the desired temperature by using the up and down arrow buttons. [Initial value: 30℃] [Setting range: 15 ~ 50℃(59 ~ 122°F), Adjustable in 1 ° C (1 ° F) increments]

The floor temperature may not fall below the setting value depending on the ambient temperature of the machine and the size of the animal housed in the chamber. However, if the floor temperature is too cold, hypothermia may cause death of the animal, so careful observation is required. Changing the temperature setting from 'high to low' or 'low to high' may cause problems with the temperature control, so when changing, set the temperature setting to OFF and wait for more than 30 minutes. If the floor temperature gets close to room temperature, change it to ON and set the desired temperature.

- In Celsius / Fahrenheit change, you can set the desired unit by using the up and down arrow buttons. [Initial value: ℃] [Setting range: ℃ ↔ °F]
- After setting the desired value, press the Save button to save the setting value, and press the Cancel button to return to the home screen without saving the setting value.

If the internal temperature is abnormally higher than the setting value and there is a problem with the temperature, humidity sensor, a message will be displayed along with a warning alarm.

ON	: You can turn temperature operation on and off

## 4. Function setting

(1) How to set the functions on the home screen

 How to set humidification(ventilation target humidity), ventilation(ventilator operation humidity) on home screen



- If you touch a humidity value on the home screen, a pop-up window allowing you to change the humidification setting and ventilation setting will appear.
- ▶ In the humidification setting, you can set the desired humidity using the up and down arrow buttons. [Initial value: 55%] [Setting range: 30 ~ 70%, Adjustable in 1% increments]

\* The ventilation setting function is a function to discharge the air inside the chamber to minimize the occurrence of condensation due to high humidity and to maintain a comfortable indoor environment. It automatically ventilates when the humidity exceeds the setting range (ventilation setting value).

The ventilation setting value is automatically set higher than the humidification setting value, and this setting value can be changed by the user. The ventilation setting value is automatically set to 5% higher than the humidification setting value.

- In the ventilation setting, you can set the desired humidity when the ventilator is operating by using the up and down arrow buttons.
  - [Initial value: 60%] [Setting range: 50 ~ 80%, Adjustable in 1% increments]
- After setting the desired value, press the Save button to save the setting value, and press the Cancel button to return to the home screen without saving the setting value.

	ON OFF : You can turn the humidity operation on and off	
--	---	--

20

## 4. Function setting

#### (1) How to set the functions on the home screen



## How to set the CO2 concentration on the Home screen

	VETPEL.ICU			
home				
	Concentration of CO <sup>2</sup> Setting	1500 <sub>ppm</sub>		
		►		
<b>Settings</b>	<ul> <li>Setting Range Concentration of carbon dioxide: 53 [Initial Value: 1500ppm]</li> <li>If the Concentration of carbon dioxide inside the mac than that of the Setting value, The Ventilator will activ</li> </ul>	thine is higher Save Can	cel	
Settings	Infrared lamp () Indoor lamp ()	UV lamp 🔿 Ventilator 🔿	Timer 🔿	

\* Carbon dioxide concentration setting function is to prevent safety accidents of animal patients such as dizziness, discomfort, shock, etc. by high concentration of CO2 in enclosed space inside the chamber and allows polluted air to be discharged to the outside.

- When you touch the CO 2 concentration value on the home screen, a pop-up window to change the concentration will appear.
- In the carbon dioxide concentration setting, you can set the concentration by using the up and down arrow buttons.

[Initial value: 1500ppm] [Setting range: 500 ~ 4000ppm, Adjustable in 100ppm increments]

After setting the desired value, press the Save button to save the setting value, and press the Cancel button to return to the home screen without saving the setting value.

If the internal CO2 concentration is abnormally higher than the setting value, a message will appear on the screen with a warning alarm. If the alarm rings, do not put the animal patient in before you solve the problem.

21

## 4. Function setting

#### (1) How to set the functions on the home screen



## How to set the O2 concentration on the Home screen



Manual setting method of oxygen function (always ON)

\* The oxygen concentration setting function is to increase the oxygen concentration inside the chamber up to a certain level and to help the animal patient to recover quickly. It maintains the concentration automatically at the desired setting value only when the oxygen supply is connected. You must close all hand access windows to maintain oxygen concentration above 30%. In particular, there is a risk of fire and explosion at high oxygen concentrations, so keep away from sources of ignition such as fire or electric sparks.

- When you touch the oxygen concentration value on the home screen, a pop-up window allowing you to change the concentration will appear.
- In the oxygen concentration setting, you can change it to the desired value by using the up and down arrow buttons. [Initial value: 20%] [Setting range: 20 ~ 40%, 99%, Adjustable in 1% increments]
   \*If you do not want oxygen supply, set the oxygen concentration to 20%. When set to 99%, oxygen is continuously supplied. The oxygen concentration 21 ~ 40% setting is automatically controlled to the corresponding value.

\* Although the oxygen concentration in the chamber is automatically controlled by the oxygen sensor, if there is a problem with the oxygen sensor function due to a failure of the oxygen sensor or improper replacement cycle, the oxygen can be fed manually. If the oxygen concentration setting is set to 99%, the oxygen valve will always open. At this time, the machine does not automatically control, so the user must manually adjust the oxygen tank valve to the concentration through careful observation. This function can be used for a short time as a first aid measure, but it is not recommended.

After setting the desired value, press the Save button to save the setting value, and press the Cancel button to return to the home screen without saving the setting value.

1 If there is a problem with the oxygen sensor, a message will appear on the screen with a warning alarm.

22

## 4. Function setting

## (1) How to set the functions on the home screen

## How to set the timer on the Home screen





The remaining time is displayed on the Home screen.

\* The timer setting function is to ring the alarm for the user when the set time is reached so that the patient can be treated smoothly.

- If you press the timer button, a popup window allowing you to set the elapsed time until the alarm rings will appear. [Initial value: 00:00]
- You can set hour and minute by using the up and down arrow buttons. [Setting range: 0 ~ 24 hours, Adjustable in 1 minute increment]
- After setting the desired time, press the start button and the timer function will start and the remaining time will be displayed on the home screen. The alarm will sound if the set time is reached. If you press Cancel on the timer setting screen, the setting value is not saved and you go back to the home screen.

## 23

## 4. Function setting

#### (2) How to set the functions of the setting screen



## How to set the function of the setting screen

## How to set the operating time of IR (infrared) lamp

\* This function raises body temperature quickly by penetrating deep into the skin tissue, beneficial to the organism to activate kinetic energy. In addition, radiant heat causes blood vessels to expand and promote blood circulation. However, when exposed to the wrong way, it may cause burns depending on the animal, so use according to veterinary instructions.

- If you set the operating time of the infrared lamp on the setting screen, the IR (Infrared) lamp will turn on in one-minute intervals and turn off automatically. [Initial value: 1 minute]
- You can set the desired time.by using the up and down arrow buttons. [Setting range: 1 ~ 5 minutes, Adjustable in 1 minute increments]
- After setting the desired time, press the Save button to go to the home screen after saving.

#### How to set LED indoor lamp operating time

- If you set the indoor lamp operating time in the setting screen, the LED indoor lamp will turn on automatically in one-minute intervals and then turn off automatically [Initial value: 100 minutes]
- You can set the desired time.by using the up and down arrow buttons. [Setting range: 5 ~ 100 minutes, 999 minutes, Adjustable in 5 minute increments]
   \*If set to 999 minutes, the LED indoor lamp is always on regardless of time
- After setting the desired time, press the Save button to go to the home screen after saving.

#### How to automatic UV-C sterilization function setting

\* This is a function that **automatically activates the UV-C lamp for 5 minutes every 30 minutes** to effectively kill parasitic bacteria inside the ventilation system. It only activates when the user set it to ON (AUTO mode).

- Select the automatic UV sterilization function button on the setting screen. [Initial value: ON]
- You can set the function on and off by using the up and down arrow buttons.
- After setting the desired time, press the Save button to go to the home screen after saving.

## 4. Function setting

#### (2) How to set the functions of the setting screen

## How to set the ventilator operating time

\* This is a function to set how long the ventilator will be operated when the air inside the chamber is forced out by the user.

- Select the ventilator operating time button on the setting screen. [Initial value: 60 minutes]
- You can set the desired time.by using the up and down arrow buttons. [Setting range: 5 ~ 600 minutes, Adjustable in 5 minute increments]
- After setting the desired time, press the Save button to go to the home screen after saving.

#### How to set ventilator fan speed

\* This is a function that adjusts the speed of the ventilator BLDC fan to control the flow of the air circulation and reduce the speed of the fan to enable quiet operation.

- Select the ventilation fan speed button on the setting screen. [Initial value: 100%]
- You can set the desired speed by using the up and down arrow buttons. [Setting range: 40 ~ 100%, Adjustable in 100% increments]
- After setting the desired speed, press the Save button to go to the home screen after saving.

#### How to set Celsius / Fahrenheit

\* Celsius / Fahrenheit can be also changed on the Home screen.

- ▶ Select the Celsius / Fahrenheit button on the setting screen. [Initial value: °C]
- ▶ You can set the desired unit by using the up and down arrow buttons. [Setting range:  $^{\circ}C \leftrightarrow ^{\circ}F$ ]
- After setting the desired unit, press the Save button to go to the home screen after saving.

#### How to set the screen brightness

- Select the Screen Brightness button on the setting screen. [Initial value: 5]
- You can set the desired brightness by using the up and down arrow buttons. [Setting range: Steps 1 to 5, Adjustable by one step]
- After setting the desired brightness, press the Save button to go to the home screen after saving.

## How to set IP camera

- \* For details on how to use the product, please refer to the separate instruction manual for the IP camera, enclosed with the product.
- Select the IP camera button on the setting screen. [Initial value: Off]
- You can set on and off by using the up and down arrow buttons.
- After setting the desired value, press the Save button to go to the home screen after saving.

#### How to set the display language

- Select the display language button on the setting screen [Initial value: English]
- You can set the desired language by using the up and down arrow buttons [English, German, Spanish, Portuguese, Russian, Korean, Chinese, Japanese, Arabic]
- After setting the desired language, press the Save button to go to the home screen after saving.

## 5. How to clean and replace consumables

#### How to remove and clean

- Do not spray water or cleaning liquid directly on the machine during cleaning. Direct spraying may cause malfunction of the machine. It may also cause fatal defects of the sensor, so please wipe it with cloth moistened with water or cleaning liquid. In particular, be careful not to let water or disinfecting fluid enter the oxygen sensor hole inside the chamber. It may cause the oxygen sensor to malfunction.
- Press the power button to turn off the power and disconnect the power cord from the outlet.
- Be sure to remove the power cord of the machine from the power outlet.
- After removing the pet, supplies, and accessories, wipe the exterior with a soft cloth moistened with disinfecting alcohol.
- Do not wipe the product with benzene, thinner or other organic solvents. It may cause deformation and discoloration.





#### How to clean the waste tray

If the urine tray is filled with urine, remove it with a tissue or sponge that has good absorbency, then wipe it with soft gauze moistened with disinfecting alcohol.

Please clean it daily for hygienic use.



## • How to clean humidifier, oxygen regulator

- Separate the power cord and bottled water bottle from the humidifier and empty the water in the humidifier main body. Hold the humidifier upside down and completely remove any water remaining inside. At this time, please be careful not to let water enter the vents on the back and at the bottom of the humidifier. Wipe it with the soft cloth moistened with water and let it dry completely.
- After emptying water, wipe the oxygen regulator with soft gauze moistened with water and dry it completely.



26

## 5. How to clean and replace consumables

#### Preparation before replacing consumables (Unlock the upper surface maintenance part)

Press the power button to turn off the power and disconnect the power cord from the outlet.

Be sure to disconnect the power cord of the machine from the power outlet.

Turn both locking levers on the top side of the machine by 90 degrees using the rear side of the wrench included in the product. The maintenance part is unlocked.



Unlocked

- You can grab the locking lever and lift the top cover to remove it and replace the consumables.
- When replacement is complete, reassemble in the reverse order of removal.





## • How to clean and replace the air filter

- Air filter cleaning cycle: It is recommended that the air filter should be cleaned once a month and replaced every six months. (May vary depending on machine use time)
- Loosen one screw in the upper right corner, in the part shown in the figure using the driver when you look at the maintenance part from the top.



- You can pull out the air filter by removing the detached cover. Clean the separated air filter thoroughly with water, dry completely, then insert again.
- When replacement is complete, reassemble in the reverse order of removal.



27

## 5. How to clean and replace consumables

## How to replace IR(Infrared) lamp, LED indoor lamp

- Loosen one screw in the lamp unit in the upper center, in the part shown in the figure using the driver when you look at the maintenance part from the top.
- Lift up the detached cover. The red lamp is an IR (infrared) lamp and the white lamp next to it is the LED indoor lamp.
- Turn the lamp counterclockwise to remove it. Turn the new lamp clockwise to assemble it.
- When replacement is complete, reassemble in the reverse order of removal.





#### How to replace the carbon dioxide sensor

\* The carbon dioxide sensor is a consumable and its life span is around one year. Replacement is required every year after purchase to maintain the accuracy of the sensor. To use the verified sensor, please purchase from place where you purchased the product.

The carbon dioxide sensor is located at the lower right corner, as shown in the figure when you look at the maintenance part from the top.



- Carbon dioxide sensor 2 • •
- Loosen the two nuts on the edge of the carbon dioxide sensor and remove the connector.

#### A Handle it carefully to prevent sensor failure.

28

Replace it with a new sensor and reassemble in the reverse order of removal.

## 5. How to clean and replace consumables

## How to replace the oxygen sensor

\* The oxygen sensor is a consumable and its life span is about one year. Replacement is required every year after purchase to maintain the accuracy of the sensor. To use the verified sensor, please purchase from the place where you purchased the product.

Press the power button to turn off the power and disconnect the power cord from the outlet.



- In case of oxygen sensor replacement, disassembly of the rear maintenance part is required.
   Use a screwdriver to loosen one screw on the top center of the back as shown in the figure.
- Turn both locking levers on the back of the machine by 90 degrees using the rear side of the wrench included in the product. The maintenance part is unlocked.





- Pull the locking lever to remove the back cover.
- ▶ The oxygen sensor is located at the bottom center.



Handle it carefully to prevent sensor failure.

Replace it with a new sensor and reassemble in the reverse order of removal.







29

## 6. Product information

## (1) Troubleshooting(FAQs)

## Troubleshooting(FAQs)

This product is produced with strict quality control by precise equipment, but sometimes product defects occur during distribution. If there is a problem, contact Rcom's service center or distributor. We will work to solve the problem quickly. This product is designed in a module manner that can be easily replaced by qualified personnel.

Circumstance	Items to be confirmed	Solutions
No power to the machine	<ul> <li>Check that the power cord is plugged in correctly.</li> <li>Check that there is no power failure.</li> <li>Check that the plug is not defective.</li> <li>Check that the short circuit breaker on the back of the machine has not tripped.</li> </ul>	<ul> <li>Unplug the power cord and plug it back in.</li> <li>Check other electrical and electronic products around you.</li> <li>Move to another outlet to check,</li> </ul>
Temperature is too high / Temperature is too low	<ul> <li>Check the set temperature.</li> <li>Check that the ventilation fan does not turn.</li> <li>Check that it is not exposed to direct sunlight.</li> </ul>	<ul> <li>Set the set temperature to the desired temperature.</li> <li>Unplug the power plug from the outlet, turn off the power, and clean the ventilation fan with a brush.</li> <li>Press the Reset button on the setting screen to reset the entire function.</li> </ul>
Humidity is too high / Humidity is too low	<ul> <li>Check that there is enough water in the humidifier bucket.</li> <li>When low&gt;</li> <li>Check that the door and hand access window are closed properly.</li> <li>When high&gt;</li> <li>Check the environment in which the machine is installed.</li> <li>Check that there is water inside the machine.</li> </ul>	<ul> <li>Replenish enough water in the humidifier bucket.</li> <li></li> <li></li> <li>When low&gt;</li> <li>Check that there are no foreign objects in the door and hand access window and close them again.</li> <li>Press the Reset button on the setting screen to reset the entire function.</li> <li></li> <li></li></ul>
The machine makes some noise. * There is a ventilation fan for air circulation inside the machine, so some noise is generated	<ul> <li>Check that there are no objects on the appliance.</li> <li>Check that the floor is vibrating or it is installed on the desk.</li> <li>Check that there is no foreign matter sticking around the ventilation fan.</li> <li>Check that the rubber foot or wheels are the same height.</li> </ul>	<ul> <li>Remove all put objects.</li> <li>Move the machine to a stable location and install.</li> <li>Unplug the power plug from the outlet, turn off the power, and clean the ventilation fan with a brush. (See how to clean the air filter on pg27)</li> <li>Make the height of the rubber foot or wheels the same.</li> <li>Lower the ventilation fan speed. (See pg25)</li> </ul>
When condensation forms on the inside of the machine If kept at high humidity, dew formation may occur.	<ul> <li>Check that it is set to high humidity.</li> <li>The condensation phenomenon is a natural phenomenon, not a malfunction.</li> </ul>	<ul> <li>Set the humidity to 40% or less.</li> <li>Set the installation environment. (See pg11)</li> <li>See how to set up humidification and ventilation. (See pg20)</li> </ul>
Trouble closing or locking the door	<ul> <li>Check that that the product installation floor is horizontal.</li> <li>Check that that there is a step difference on the floor when you move the product from side to side.</li> </ul>	Loosen the nuts of the rubber foot at the bottom of the product by turning them with a spanner little by little until the door is locked properly. Or use a thin sheet of metal to insert the as much as step difference.

# Check that the device is sufficiently operational and all errors have been solved, before introducing the animal.

# 6. Product information

(2) How to remove and replace the controller part

#### How to remove and replace the controller part

Tip: In case of after-sales repair, you can remove only the controller unit for quick action, send it to the place of purchase for service. Before sending, you can check the symptom of the machine and receive the service only for the device that has applied for A / S application formally, so please send it by courier after calling the place of purchase and customer service or applying by e-mail.

- Move the animal patient to another location and remove the auxiliary device. After disconnecting the power supply, disconnect and replace the controller unit with the power cord disconnected.
- Use the screwdriver to loosen screw 1 in the center top, the part shown in the figure when you look at the product from behind.
- Turn both locking levers on the top of the machine by 90 degrees using the rear side of the wrench included in the product. The maintenance part is unlocked.





- You can grab the locking lever and lift the top cover to remove it and replace the consumables.
- You can check the position of each part in the front maintenance part. [Maintenance Part on pg8]
- Refer to the figure to remove the five connectors. (The removable parts are tied with a yellow cable tie.)











31

## 6. Product information

(2) How to remove and replace the controller part

Turn both locking levers on the front of the machine counterclockwise by 90 degrees using the rear side of the wrench.





Hold both locking levers and lower the front panel forward by 90 degrees.

#### Work with the door closed.

 Hold the handle of the indicated part and pull it forward (Pull with gloves.)



- Controller part is separated.
- If the controller part is separated well, separate after removing the back cover of the product.
- The controller unit is made up of precise parts and sensitive sensors. Please pack it in a sturdy box, put the cushioning material to avoid shock, please deliver by courier.
- When replacing, reassemble in the reverse order of removal.



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<b>6.</b>	Pro	duct	infor	mation
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## • Product Specifications

Pr	oduct Name	Rcom PRO PLUS VETPEL. ICU	Rcom PRO VETPEL.ICU	Rcom MAX VETPEL.ICU		
Model name		UX-U900	UX-U900 PX-U900			
Display		LCD (Touch screen)	LCD (Touch screen)	FND		
Power supply voltage		AC 100~120[V	AC 100~120[V], 50/60[Hz] / AC 220~240[V], 50/60[Hz]			
Tempera	ture control range	15 ~ 50[°C] 59 ~ 122[°F]	15 ~ 50[°C] 59 ~ 122[°F] 20 ~ 50[°C] 68 ~ 122[°F] 20 ~ 50[°C] 68 ~ 12			
External en	vironment temperature	Optimum range : 20 ~ 25[℃] 68~77[°F]		~77[°F]		
Humid	ity control range	30 ~ 70[%]				
External er	nvironmental humidity	40 ~ 60[%]				
Oxygen con	centration control range	e 20~40[%] X X		Х		
Carbon dioxide	e concentration control range	500 ~ 4000[ppm]	Х	Х		
Power Consumption MA		MAX. 400[W] Average. 95[W]	MAX. 350[W] Average. 90[W]	MAX. 300[W] Average. 85[W]		
weight		57[kg]	56[kg]	55[kg]		
	External	W	/ 916 x L 532 x H 768[mm]			
Size	External	- with installation of rotation wheel H 832[mm]				
	Internal	W 692 x L 470 x H 494[mm]				

33

# 6. Product information

(3) Specification / Guide to Consumer Damage Compensation

## Guide to Consumer Damage Compensation

This product cannot be registered as a free service extension. The warranty period is one year.

	Compensation History	
Types of Consumer Damage	Within warranty period	After the warranty period
In case of naturally occurring failure of function, performance under normal use conditions	Free repair	Paid repair
Failure of function, performance by consumer's intention, mistake		
<ul> <li>If a malfunction occurs due to natural disasters (fire, salt, gas, earthquake, flood, etc.)</li> <li>If replacing consumable parts that are normally worn in use</li> <li>If a fault occurs due to abnormal power supply or defective connection equipment</li> <li>If a failure occurs due to repair or alteration made by a person other than the repair agent of the head office or agency</li> <li>Other external causes not the fault of the product itself</li> <li>If a failure occurs due to use of unspecified consumables or optional parts not specified by our company</li> <li>In case of failure or damage due to dropping when moving etc</li> <li>Failure caused by non-cleaning</li> <li>If the malfunction / consumer error caused by wrong operation of the machine is obvious</li> <li>Failure during use in a manner not described in the manual</li> </ul>	Paid	repair

The manufacturer or distributor is not responsible for any life loss or property damage caused by user's carelessness, alteration, change of purpose, power failure, natural disaster, etc. To avoid errors, please read the user's manual carefully before use.

34

Rcom is designed for user's easy and convenient use. It can be changed without notice for improvement in performance, design, treatment and software etc



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